

A close-up photograph of a lit sparkler against a dark night sky. The sparkler's bright, golden sparks are in sharp focus, creating a starburst effect. The background is dark with some blurred light spots, suggesting an outdoor celebration.

125
Years
GENERATION
to GENERATION

The logo for Lutheran Life Communities, featuring a stylized white sailboat icon above the text.

LUTHERAN LIFE
COMMUNITIES

ANNUAL REPORT 2018



LUTHERAN LIFE
COMMUNITIES

Empowering vibrant, grace-filled living across all generations.

TRANSFORMING THE FIELD OF AGING

Message from the Board Chair and President/CEO



Michael Renetzky
*Board Chair,
Lutheran Life Ministries*

This past year, Lutheran Life Communities celebrated 125 years of faithful service. Throughout the organization, we shared appreciation for the countless blessings and the treasured legacy which is now passed to us in this ministry.

The same call to serve our neighbors, which inspired generations before us, will lead us to advancing the important role Lutheran Life Communities plays in the necessary transformation of the field of aging. We must be bold. We have a promise not only to those who we serve today, but also those who we will serve in the next 125 years. Successfully doing so will require understanding, and capably responding to, a new definition of excellence as we serve our nation's growing age wave—more people living longer than ever before. New options and programs, in many ways, will look very different from the options and services of our past. They must be the options each of us will want available as we age.

The Board of Directors for Lutheran Life Ministries is passionate about our shared mission and future. We are confident in Lutheran Life Communities and the inspired ways in which this 125-year legacy of care is serving throughout the organization. We are thankful for all of the people who have made this ministry a part of their lives. Together, we are empowering vibrant, grace-filled living across all generations.

Jesse Jantzen
President & CEO, Lutheran Life Communities



PLAY VIDEO 



THE STORY OF 26 CENTS

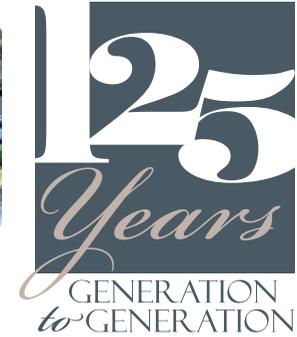
No history of Lutheran Life Communities can begin without the story of 26 cents.

It exemplifies both the faith of those who founded this ministry and the vision which makes a historic celebration possible 125 years later.

In the late 1880s, Pastor August Reinke preached a sermon to parishioners at Chicago's Bethlehem Lutheran Church. He focused on the obligation to care for the community's aging population. Two days later, an envelope appeared on his desk. It read "for the Altenheim building fund." In it, Rev. Reinke found 26 cents. Gifts continued and, in 1892, an organization was formed. With property for the project secured in Arlington Heights, the first resident moved to The Altenheim, now known as Lutheran Home, in August of 1893.



PLAY VIDEO 



1892

1953

2000

2005

2018

The Altenheim

A humble donation of 26 cents was offered to build a home for the aged. A year later, The Altenheim in Arlington Heights, Illinois, welcomed first residents.

Lutheran Home

The Oakton Street location, still the site of Lutheran Home in Arlington Heights, is dedicated.

A System is Born

A single-site ministry becomes a system of senior living as Wittenberg Village partners with Lutheran Home, leading to the creation of Lutheran Life Communities.

System Expansion Continues

From 2005 to 2015, Pleasant View, St. Pauls House, Luther Oaks and The Arlington were added to the growing organization.

From Generation to Generation

The 125 year anniversary of service is celebrated throughout Lutheran Life Communities.



A FAITH-FILLED MISSION AND CALL TO SERVE

Lutheran Life Communities is faith-based and mission-driven. It is this organization's inspired call to serve that creates the unparalleled atmosphere and exceptional services that seniors and families expect from Lutheran Life Communities.

Lutheran faith heritage influences this mission and purpose. An appreciation for the great gift of **Life** compels this organization to help others live to their highest potential. And it is in **Communities**—our families, churches, neighborhoods, schools and workplaces—that we are best able to grow and experience the greatest fulfillment in all our days.

Mission

Empowering vibrant, grace-filled living across all generations.

Core Values

Compassion. The compassion of Christ is taught and exemplified throughout Lutheran Life Communities.

Excellence. The quality of our communities and services honors the Lord Jesus Christ and the dignity of all we serve.

Learning and Innovation. Organizational learning and associate growth result in innovation and improvement in all that we do.

Stewardship. The wise investment of resources produces good and honorable returns for the benefit of the Lord's kingdom and all we serve.



7900 Arlington Circle | Naples, FL 34113
(239) 307-3000 | ArlingtonNaples.org



601 Lutz Road | Bloomington, IL 61704
(309) 557-8000 | LutherOaks.org



800 West Oakton Street | Arlington Heights, IL 60004
(847) 368-7400 | LutheranHome.org



505 College Avenue | Ottawa, IL 61350
(815) 434-1130 | pvOttawa.org



3800 North California Avenue | Chicago, IL 60618
(773) 478-4222 | StPaulsHouse.org



1200 East Luther Drive | Crown Point, IN 46307
(219) 663-3860 | WittenbergVillage.org

EXCEPTIONAL OPTIONS AND SERVICES THAT OFFER VIBRANT LIVING AND EXCELLENCE IN CARE

Six Lutheran Life Communities serve seniors and their families in Illinois, Indiana and Florida. As life plan communities, campuses offer a variety of residential and healthcare options.



Independent Living

Individuals and couples who choose a life plan community are typically those who have been careful planners their whole life. They are most confident making their own decisions for their future and any potential healthcare assistance they may someday need. Independent Living options across Lutheran Life Communities provide all the freedoms of living in a maintenance-free home alongside the conveniences and security of a thoughtful plan for the future, all on one campus.

Assisted Living

Hearthstone Assisted Living offers maintenance-free apartment living with the everyday assurance of support from dedicated associates. Assistance is available, as needed, with bathing, dressing, medication management or other activities of daily living.

Compared to older adults in the community at large, Life Plan Community participants had more favorable average scores on all measures of physical, social, and intellectual wellness.

The Age Well Study | Mather Lifeways Institute on Aging

THE SIGNATURE “MY” PROGRAMS

The signature “My” Programs within Lutheran Life Communities focus on the individuality of program participants and the personalized ways in which overall wellness can be maximized.



Short-Term Rehabilitation

When an illness, injury, joint replacement or hospital stay sidelines individuals, MyRehab is available to help speed up their recovery. Services include physical and occupational therapy, speech therapy and other rehabilitation services.



Residential Nursing

Within residential healthcare neighborhoods on our campuses, Lutheran Life Communities is continuing to diversify environments and treatment options to maximize wellness for those we serve.



Memory Care

Designed to take advantage of the latest practices to help people with various forms of memory loss thrive and feel secure in their environment, MyTapestry memory care has earned a respected reputation in our communities.

MySolutions

Whether looking for in-home care or right-sizing to a home with a plan for the future, MySolutions can help.

MySolutions’ Home Care services are personalized to provide each individual the assistance needed to maximize independence, comfort, confidence, and security in their home of choice. Daily assistance with personal hygiene, meal preparation, companionship, medication reminders and so much more, home care from MySolutions is responsive to client needs.

MySolutions’ Move Management Program specializes in helping older adults and their families take the stress out of moving, enabling successful transitions to a lifestyle of choice.



GENERATION TO GENERATION, CARING FOR FAMILY MEMBERS AT DIFFERENT STAGES OF LIFE

Cherished
PLACE

Cherished Place is a unique adult day club that offers therapeutic activities and individualized services in a group setting for older adults with a variety of care needs. Club members are encouraged to participate in programs specially tailored to their needs, abilities and interests. Cherished Place offers two locations in Arlington Heights and West Dundee.



Awarded the Silver Circle of Quality
for Child Care by ExceleRate Illinois



Shepherd's Flock Intergenerational Child Care Center provides child care and developmental education for children age 6 weeks to kindergarten. Teacher-child relationships provide an atmosphere of love and understanding, while emphasizing the welfare and personality development of each child. As a benefit to our associates, childcare is provided at a reduced rate.

On the campus of Lutheran Home in Arlington Heights, Shepherd's Flock offers a unique opportunity for children to interact with nearly 500 "grandmas and grandpas" in a variety of activities. These activities could include on-site offerings, community events, and off-campus outings.

Associate and Shepherd's Flock parent, Kate, shares "I feel fortunate to have both of my children attending Shepherd's Flock. My grandmother lives at Lutheran Home and can visit her great-grandchildren whenever she likes. It is wonderful that she is able to spend this special time with them. The nurturing and educational child care provided by Shepherd's Flock is not easily found. Having my children in a faith-based child care has exposed them to Christian education with Bible stories and prayers we now share as a family. The intergenerational programming is a great benefit to my children. They are very comfortable socializing with other children and seniors alike. I love seeing the joy my children often bring to the residents at Lutheran Home, whether they are on a buggy ride or sharing crafts or music."

COMMUNITY IMPACT

HONORING AND PROVIDING FOR OUR RESIDENTS

5,303 Individuals Served Throughout Lutheran Life Communities

The impact of community is defined by the people within them, those who love one another and prioritize each other. For generations, community impact within Lutheran Life Communities has been led by residents, associates and community volunteers. These three groups of people invest in the larger community as they enthusiastically and generously give of themselves.



\$4,297,352 in Residential Financial Assistance

Lutheran Life Communities underwrites unreimbursed care through the organization's financial assistance policy. We make no distinction among residents. Regardless of payer source or financial hardship, all residents receive the same loving care.

Honoring U.S. Veterans

It is a joy to serve a generation whose courage and bravery within the U.S. Armed Forces paved the way for the communities we enjoy together today. Each year, Lutheran Life Communities identify ways, such as breakfasts, clubs, honor walls and special celebrations to honor the veterans within our campuses as well as the community-at-large.

Lifelong Learning Opportunities

Lifelong pursuits of education, talent growth and social learning represent a key component of the vibrant lifestyle appreciated by residents and guests of Lutheran Life Communities. From Luther Oaks University to Pleasant View Academy, from Lunch n' Learn topics to Fine Art Classes, there are full calendars of engaging opportunities.

COMMUNITY IMPACT

ASSOCIATES WITH DEDICATION AND HEART

1,800 Associates | 8 On-Site Chaplains

The associates who choose careers in senior living can typically point to a family member, a grandparent or a senior leader in their life who inspired them to do so. For so many, their career is a calling. Along with the privilege of serving the population we do, these associates honor both their mentors and their personal faith. Within Lutheran Life Communities, there is a professional environment where love for our neighbors is visibly present.



Associate Giving Program

For many of those who have chosen a career within Lutheran Life Communities, their engagement has grown beyond employment.

An associate giving program, named “Commitment 26,” provides direct support to residents and their families. A recent project, funded entirely by Commitment 26, provided for the installation of a hearing loop in the chapel at Lutheran Home. A hearing loop is a special type of sound system for use by people with hearing aids.



Connected to the Community-at-Large

From offering caregiver support groups and community health fairs to participation in blood drives, Alzheimer’s walks, philanthropic organizations (like Rotary Club) and meals-on-wheels, associates at every Lutheran Life Community are actively engaged in their communities-at-large.



Spiritual Well-Being

On-site chaplains at each of our campuses tend to the spiritual needs of residents of every faith, their family members and our associates. Whether it’s leading worship while The Arlington of Naples community was sheltering in place during Hurricane Irma, or quietly praying with a resident in their room, our chaplains are there to offer God’s grace and love at some of life’s most vulnerable times.

COMMUNITY IMPACT

VOLUNTEERING THE GIFT OF TIME

589 Volunteers | 43,080 Volunteer Hours

Volunteering represents the very best of communities who care for one another. Volunteering is not just about giving, but also receiving. The relationships formed through volunteering bring joy to all involved.



Volunteering for the Honor Flight Network

A corporate sponsor of Honor Flight Chicago for many years, Lutheran Life Communities has been represented on the board of directors and has donated necessary wheelchairs and oxygen accommodations.

In 2018, Ross Maola, an associate from The Arlington of Naples made the trip as a volunteer guardian. Ross described his recent Honor Flight Volunteer experience "it was truly an honor to accompany Mr. Kurkimilis, the Merchant Marine Captain who graciously became my friend in a day, and experience this salute to him and the other veterans on our trip. It is our turn to give back to this generation of heroes who has given America so much."

Welcoming and Friendly Faces

The spirit of volunteering across Lutheran Life Communities is truly passed from generation to generation. From the smile at the gift shop register, the escort given to an afternoon concert, to the special needs student helping to sort and deliver mail, volunteers contribute in many loving ways at Lutheran Life Communities. In a living room at one campus, residents gather around a specially-designed loom to make sleeping mats for the homeless. At another, school backpacks are filled with supplies and donated to area school children in need.

MISSION, MINISTRY AND BENEVOLENT CARE

From generation to generation, this organization has been blessed by the support of generous contributors. The Lutheran Life Communities Foundation gives thanks for the many friends who have chosen to be a vital part of our shared mission and ministry. In this organization's 125 year history, no resident has ever been asked to leave one of our communities because they, through no fault of their own, are facing financial hardship.

Giving Societies

The **Loyal Donor Society** (475 members) recognizes generous contributors who have made a Foundation gift for five or more consecutive years.

The **Circle of Caring** (295 members) celebrates generous contributors whose cumulative Foundation gifts in the calendar year are \$1,000 or more.

The **Generations Society** (123 members) is an impactful group of individuals and families who have included a Lutheran Life Community in their will, or have organized a planned gift through a trust, charitable gift annuity, life insurance policy or other arrangement.

The **1892 Society** (105 members) recognizes generous contributors whose cumulative giving is \$100,000 or more.

Named after the original 26 cent gift that gave birth to this ministry over 125 years ago, **Commitment 26** (257 members) is a giving program that associates across Lutheran Life Communities elect to support.



Foundation

1,915

Faithful Contributors in 2018

The Foundation for Lutheran Life Communities celebrates and thanks the individuals and business relationships who choose to faithfully advance our shared mission.

\$3,862,381

Generous Gifts in 2018

Gifts to the Lutheran Life Communities Foundation support benevolent and spiritual care, as well as other designated areas of need.

2019

Golf Classic | Monday, June 10, 2019
Biltmore Country Club in Barrington, Illinois

Rally at Wrigley | Wednesday, August 7, 2019
Wrigley Field in Chicago, Illinois

FINANCIAL PERFORMANCE

fiscal year ending June 30, 2018

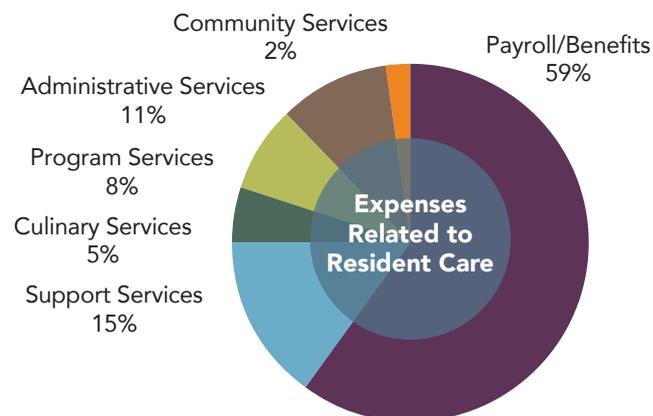
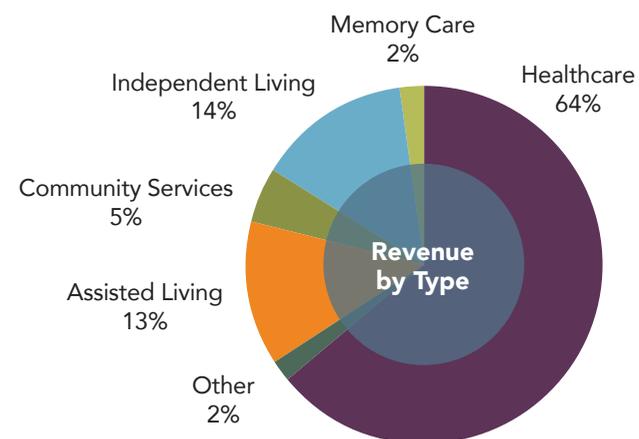
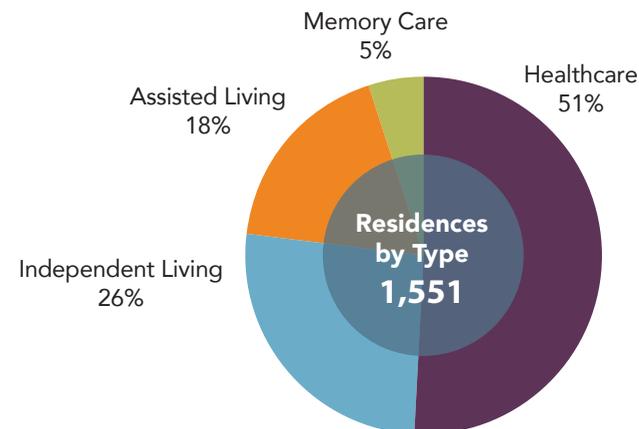
Consolidated Statements of Operations

(dollar amounts in thousands)

	2018
Total Revenue	\$136,937
Operating Revenue	\$132,319
Net assets released from restrictions	\$ 4,618
Total Operating Expenses	\$156,340
Services to Residents	\$104,857
General and Administrative	\$ 11,528
Interest	\$ 22,925
Depreciation and Amortization	\$ 17,029
Non-Operating Gains (Losses)	\$ 24,123
Excess of Revenue Over Expense	\$ 4,719

Consolidated Statements of Financial Position

Total Assets	\$487,290
Current Assets	\$ 44,840
Assets whose use is limited or restricted	\$ 40,349
Other Investments and Assets	\$ 46,387
Property and Equipment	\$355,714
Total Liabilities and Net Assets	\$487,290
Current Liabilities	\$ 31,681
Long-Term Debt and Other Obligations	\$480,636
Net Assets	\$(25,027)





Board of Directors from left to right:

*Nicholas Terrell, Rev. Sara VanDeBerg, Michael Renetzky,
Jesse Jantzen, Bill Cormack, Paula Parks, Mark Van Scharrel*

Board of Directors

Michael Renetzky, *Board Chair*
Mark Van Scharrel, *Vice Chair*
Paula Parks, *Secretary/Treasurer*
Jesse Jantzen, *President/Chief Executive Officer*
Curt Gielow
Nicholas Terrell
Rev. Sara VanDeBerg
Rev. David Abrahamson*
Bill Cormack*

** Retired from board service in 2018*

STEWARDSHIP OF THIS MINISTRY

Throughout our 125-year history, forward-thinking stewardship decisions have been prayerfully considered amidst changing senior living expectations and healthcare realities. Organizationally, we are called to serve those in need of service options across Lutheran Life Communities today, as well as to ensure our ability to faithfully serve future generations.

Executive Leadership Team

Jesse Jantzen
President/Chief Executive Officer
Lori Smith, RN
Senior Vice President/Chief Operations & Nursing Officer
Timothy Buist
Senior Vice President of Finance/Chief Financial Officer
Marie Carlson
Senior Vice President of Strategic Development
J. Todd Kemerly
Senior Vice President of Sales and Marketing
Rev. Steve Reid, CFRE
Senior Vice President of Mission and Ministry
Terri Lamon
Vice President of Human Resources



LUTHERAN LIFE
COMMUNITIES

empowering vibrant, grace-filled living across all generations

Ministry Center | 3150 Salt Creek Lane | Arlington Heights, IL 60005
(877) 545-5524 | LutheranLifeCommunities.org



We are pledged to the letter and spirit of U.S. policy for the achievement of equal housing opportunity throughout the Nation. We encourage and support an affirmative advertising and marketing program in which there are no barriers to obtaining housing because of race, color, religion, sex, handicap, familial status, or national origin.